

DEWALT®

RENTWALK

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DWE1622

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Figure 1

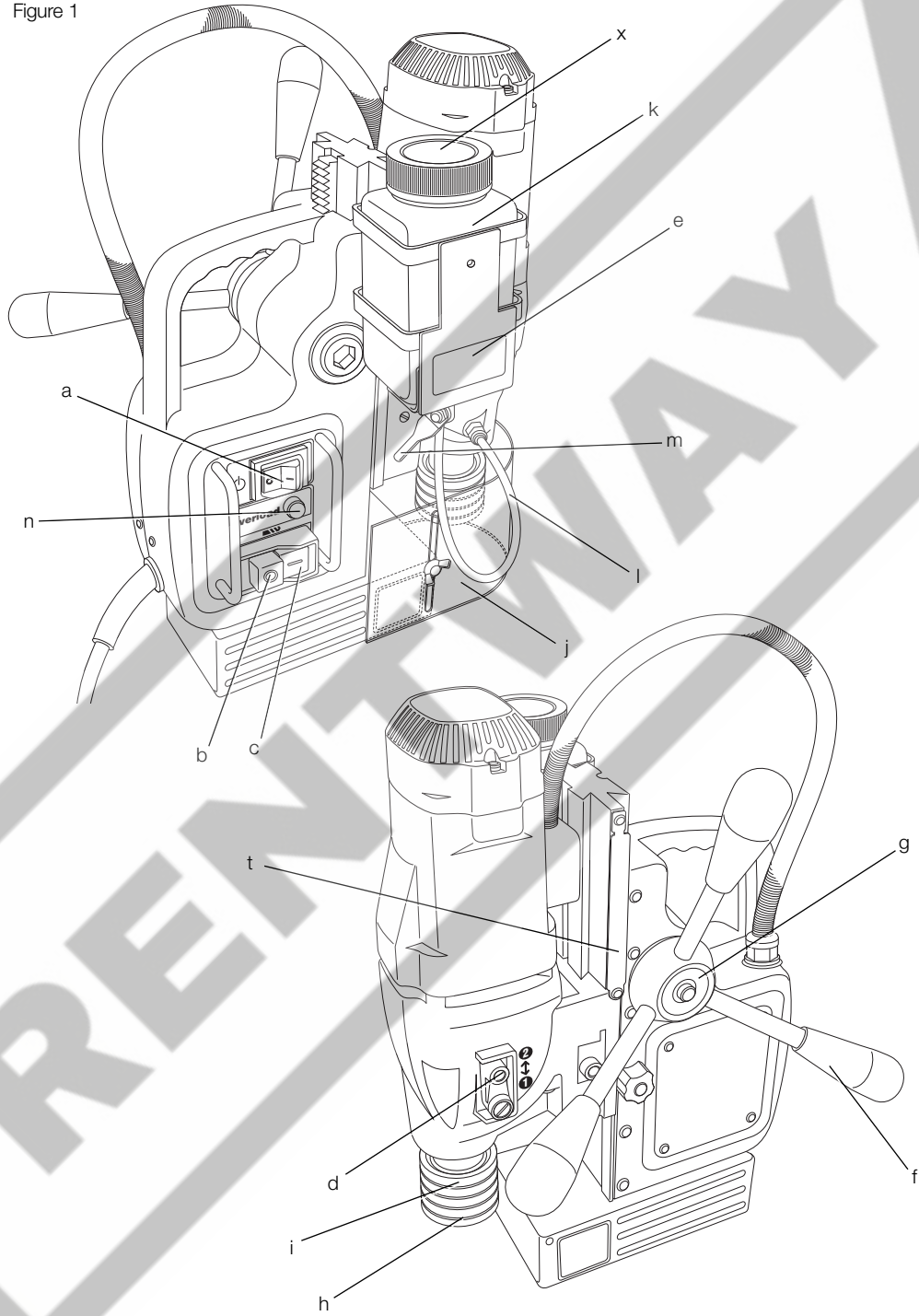


Figure 2

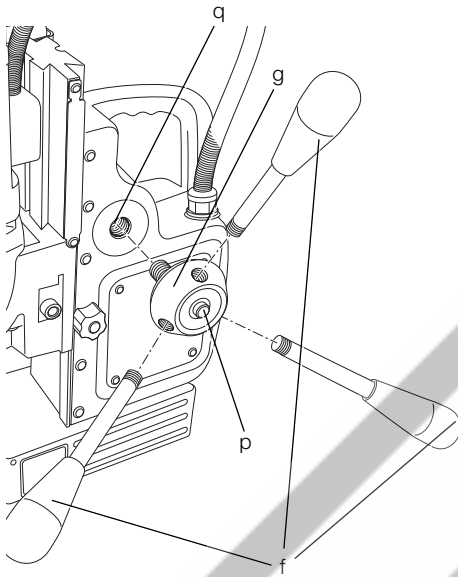


Figure 3

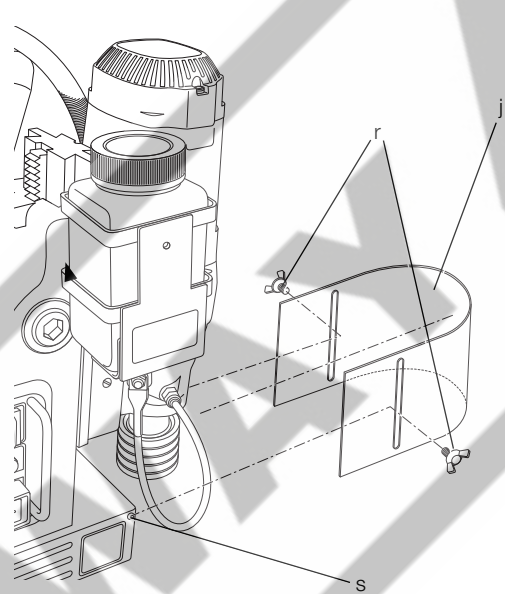


Figure 4

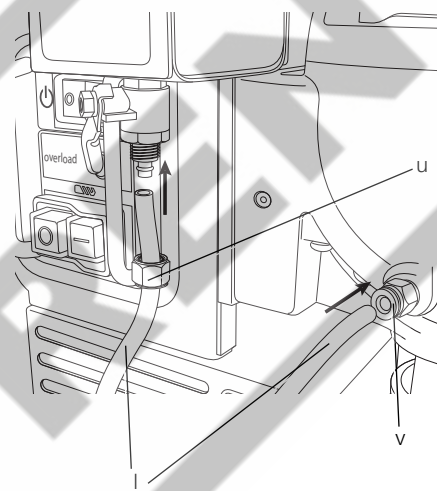


Figure 5

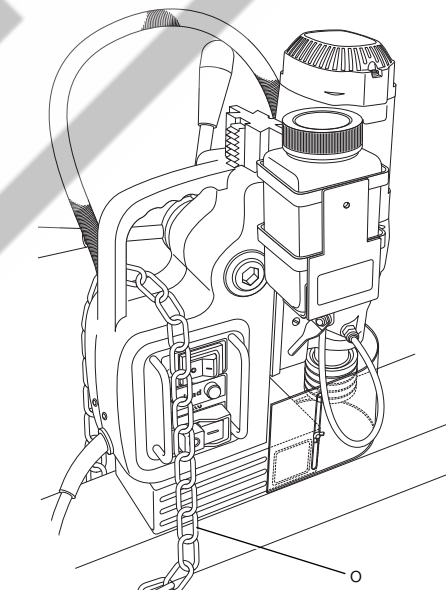


Figure 6

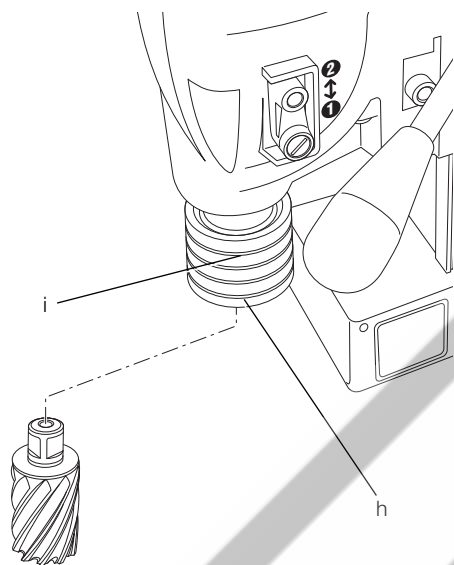


Figure 7

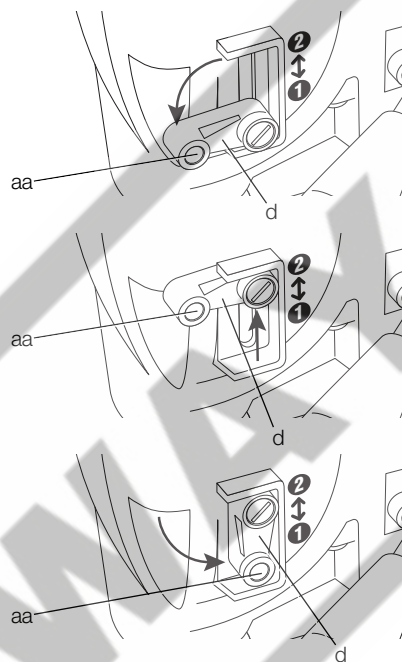


Figure 8

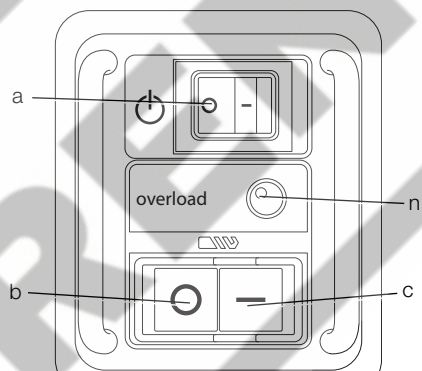


Figure 9

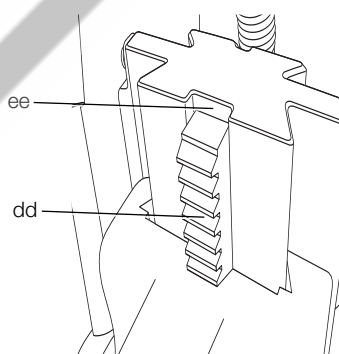


Figure 10

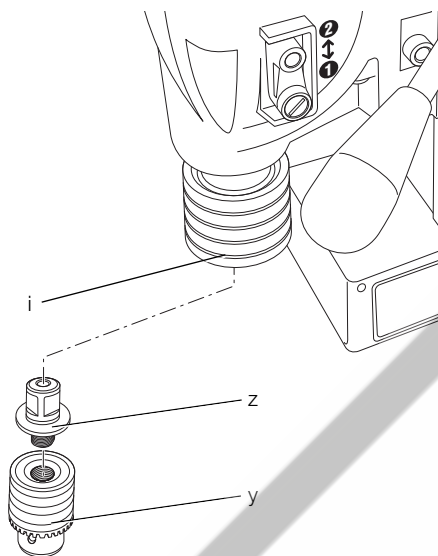
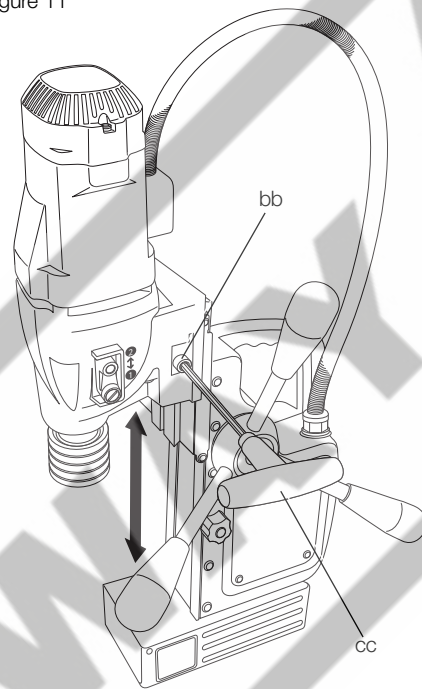


Figure 11



MAGNETIC DRILL PRESS

DWE1622

Congratulations!

You have chosen a DEWALT tool. Years of experience, thorough product development and innovation make DEWALT one of the most reliable partners for professional power tool users.

Technical Data

DWE1622		
Voltage	V	230
UK & Ireland	V	115
Type		1
Power input	W	1200
No-load speed		
Speed 1	min ⁻¹	300
Speed 2	min ⁻¹	450
Maximum drilling range in steel with annular cutter	mm	50
Tool holder (flat shank)	mm	19
Weight	kg	14.55
L_{PA} (sound pressure)	dB(A)	91.5
K_{PA} (sound pressure uncertainty)	dB(A)	3.0
L_{WA} (sound power)	dB(A)	102.5
K_{WA} (sound power uncertainty)	dB(A)	3.0

Vibration total values (tri-ax vector sum) determined according to EN 61029:

Vibration emission value a_h		
$a_h =$	m/s ²	< 2.5
Uncertainty $K =$	m/s ²	< 2.5

The vibration emission level given in this information sheet has been measured in accordance with a standardised test given in EN 61029 and may be used to compare one tool with another. It may be used for a preliminary assessment of exposure.



WARNING: The declared vibration emission level represents the main applications of the tool. However if the tool is used for different applications, with different accessories or poorly maintained, the vibration emission may differ. This may significantly increase the exposure level over the total working period.

An estimation of the level of exposure to vibration should also take into account the times when the tool is switched off or when it is running but not actually doing the job. This may significantly reduce the exposure level over the total working period.

Identify additional safety measures to protect the operator from the effects of vibration such as: maintain the tool and the accessories, keep the hands warm, organisation of work patterns.

Fuses

Europe	230 V tools	10 Amperes, mains
U.K. & Ireland	115 V tools	16 Amperes

Definitions: Safety Guidelines

The definitions below describe the level of severity for each signal word. Please read the manual and pay attention to these symbols.



DANGER: Indicates an imminently hazardous situation which, if not avoided, **will** result in **death or serious injury**.



WARNING: Indicates a potentially hazardous situation which, if not avoided, **could** result in **death or serious injury**.



CAUTION: Indicates a potentially hazardous situation which, if not avoided, **may** result in **minor or moderate injury**.

NOTICE: Indicates a practice **not related to personal injury** which, if not avoided, **may** result in **property damage**.



Denotes risk of electric shock.



Denotes risk of fire.



Denotes sharp edges.

EC-Declaration of Conformity

MACHINERY DIRECTIVE



DWE1622

DEWALT declares that these products described under **Technical Data** are in compliance with: 2006/42/EC, EN 61029.

These products also comply with Directive 2004/108/EC and 2011/65/EU. For more information, please contact DEWALT at the following address or refer to the back of the manual.

The undersigned is responsible for compilation of the technical file and makes this declaration on behalf of DEWALT.

H. Grossmann

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Product Development
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D-65510, Idstein, Germany
01.08.2012



WARNING: To reduce the risk of injury, read the instruction manual.

General Power Tool Safety Warnings



WARNING! Read all safety warnings and all instructions. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

SAVE ALL WARNINGS AND INSTRUCTIONS FOR FUTURE REFERENCE

The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

1) WORK AREA SAFETY

- Keep work area clean and well lit.** Cluttered or dark areas invite accidents.
- Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** Power tools create sparks which may ignite the dust or fumes.

- Keep children and bystanders away while operating a power tool.** Distractions can cause you to lose control.

2) ELECTRICAL SAFETY

- Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools.** Unmodified plugs and matching outlets will reduce risk of electric shock.
- Avoid body contact with earthed or grounded surfaces such as pipes, radiators, ranges and refrigerators.** There is an increased risk of electric shock if your body is earthed or grounded.
- Do not expose power tools to rain or wet conditions.** Water entering a power tool will increase the risk of electric shock.
- Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges or moving parts.** Damaged or entangled cords increase the risk of electric shock.
- When operating a power tool outdoors, use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.
- If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply.** Use of an RCD reduces the risk of electric shock.

3) PERSONAL SAFETY

- Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication.** A moment of inattention while operating power tools may result in serious personal injury.
- Use personal protective equipment. Always wear eye protection.** Protective equipment such as dust mask, non-skid safety shoes, hard hat, or hearing protection used for appropriate conditions will reduce personal injuries.
- Prevent unintentional starting. Ensure the switch is in the off position before connecting to power source and/or battery pack, picking up or carrying the tool.** Carrying power tools with your finger on the switch or energising power tools that have the switch on invites accidents.

- d) **Remove any adjusting key or wrench before turning the power tool on.** A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
- e) **Do not overreach. Keep proper footing and balance at all times.** This enables better control of the power tool in unexpected situations.
- f) **Dress properly. Do not wear loose clothing or jewellery. Keep your hair, clothing and gloves away from moving parts.** Loose clothes, jewellery or long hair can be caught in moving parts.
- g) **If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** Use of dust collection can reduce dust-related hazards.

4) POWER TOOL USE AND CARE

- a) **Do not force the power tool. Use the correct power tool for your application.** The correct power tool will do the job better and safer at the rate for which it was designed.
- b) **Do not use the power tool if the switch does not turn it on and off.** Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
- c) **Disconnect the plug from the power source and/or the battery pack from the power tool before making any adjustments, changing accessories, or storing power tools.** Such preventive safety measures reduce the risk of starting the power tool accidentally.
- d) **Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool.** Power tools are dangerous in the hands of untrained users.
- e) **Maintain power tools. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use.** Many accidents are caused by poorly maintained power tools.
- f) **Keep cutting tools sharp and clean.** Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
- g) **Use the power tool, accessories and tool bits etc., in accordance with these instructions taking into account the**

working conditions and the work to be performed. Use of the power tool for operations different from those intended could result in a hazardous situation.

5) SERVICE

- a) **Have your power tool serviced by a qualified repair person using only identical replacement parts.** This will ensure that the safety of the power tool is maintained.

Additional Specific Safety Rules for Drill Presses

- Keep your fingers well out of the drill area.
- Always use the drill guard. Before turning on machine ensure the guard is closed securely.
- Always use the safety chain.
- The magnetic stand is suitable for use on steel with a thickness starting from 10 mm, with zero air gap between the magnet core surface and the mounting surface. Curvature, coats of paint and surface irregularities will create an air gap. Keep the air gap to a minimum.
- Always place the machine on a flat surface. Do not clamp the stand on small or irregularly shaped objects.
- Always place the machine on a surface that is clear of shavings, chips, swarf and surface dirt.
- Keep the magnet clean and free of debris and swarf.
- Do not turn on the machine until it has been mounted and installed according to these instructions.
- Do not turn on the machine before having checked that the magnetic stand has been tightened firmly to the mounting surface.
- Adjust the table so cutter does not extend into the workpiece before drilling. Do not perform any design, assembly or construction activities on the workpiece while the machine is turned on.
- Before turning on the machine, make sure the accessory has been mounted correctly.
- Always use the recommended speed for the accessories and the material.
- Do not use the machine on the same workpiece on which electric welders are being used.
- Use only an appropriate cutting fluid. Use a general metal cutting coolant diluted with water.
- Do not use liquid cutting fluids while drilling vertically or overhead. Dip the cutter in cutting paste or apply an appropriate spray for these applications.

ENGLISH

- Do not pour cutting fluid into the reservoir while it is mounted in the bracket. Do not allow cutting fluid to enter the drill motor.
- Before use, ensure movable chuck guard operates properly.
- Ensure that metal chips or resinous residue cannot lead to blockage of the function.
- In case of jammed cutter disconnect the machine from the power supply, remove the reason for the jam before turning on the machine again.

Residual Risks

In spite of the application of the relevant safety regulations and the implementation of safety devices, certain residual risks cannot be avoided. These are:

- Impairment of hearing.
- Risk of personal injury from flying particles.
- Risk of burns due to accessories becoming hot during operation.
- Risk of personal injury due to prolonged use.

Markings on Tool

The following pictograms are shown on the tool:



Read instruction manual before use.



Wear ear protection.



Wear eye protection.



WARNING! This product is Class 1 Construction and must be connected to an Earth connection.



Package Contents

The package contains:

- 1 Magnetic drill press
- 1 Drill guard
- 3 Handles
- 1 Hub
- 1 Safety chain
- 1 Lubrication system
- 1 Hex tool

1 3 jaw chuck with adaptor

1 Kitbox

1 Instruction manual

1 Exploded drawing

- Check for damage to the tool, parts or accessories which may have occurred during transport.

- Take the time to thoroughly read and understand this manual prior to operation.

Description (fig. 1, 5)



WARNING: Never modify the power tool or any part of it. Damage or personal injury could result.

- a. On/off power/magnet switch
- b. Off button for motor
- c. On button for motor
- d. Gear selector
- e. Magnetic bracket
- f. Feed handle
- g. Hub
- h. Tool holder
- i. Quick-release collar
- j. Guard
- k. Coolant bottle
- l. Coolant tube
- m. Flow regulator
- n. LED indicator light
- o. Safety chain (fig. 5)

INTENDED USE

Your DWE1622 magnetic drill press has been designed for drilling holes in steel construction surfaces. Do not drill into non-ferrous metal.

DO NOT use under wet conditions or in presence of flammable liquids or gases.

This drill press is a professional power tool.

DO NOT let children come into contact with the tool. Supervision is required when inexperienced operators use this tool.

- This product is not intended for use by persons (including children) suffering from diminished physical, sensory or mental abilities; lack of experience, knowledge or skills unless they are supervised by a person responsible for their safety. Children should never be left alone with this product.

Electrical Safety

The electric motor has been designed for one voltage only. Always check that the power supply corresponds to the voltage on the rating plate.

Your DEWALT tool is designed in class I (grounded) according to EN 61029. Earth wire is required.



WARNING: 115 V units have to be operated via a fail-safe isolating transformer with an earth screen between the primary and secondary winding.

If the supply cord is damaged, it must be replaced by a specially prepared cord available through the DEWALT service organisation.

Mains Plug Replacement (U.K. & Ireland Only)

If a new mains plug needs to be fitted:

- Safely dispose of the old plug.
- Connect the brown lead to the live terminal in the plug.
- Connect the blue lead to the neutral terminal.
- Connect green / yellow lead to the earth terminal.

Follow the fitting instructions supplied with good quality plugs. Recommended fuse: 13 A.

Using an Extension Cable

If an extension cable is required, use an approved 3-core extension cable suitable for the power input of this tool (see technical data). The minimum conductor size is 1.5 mm²; the maximum length is 30 m.

When using a cable reel, always unwind the cable completely.

ASSEMBLY AND ADJUSTMENTS



WARNING: To reduce the risk of injury, turn unit off and disconnect machine from power source before installing and removing accessories, before adjusting or changing set-ups or when making repairs. Be sure the switch is in the OFF position. An accidental start-up can cause injury.

Installing the Machine (fig. 2–5)

1. Assemble the feed handle.
2. Mount the drill guard (j).

3. Fit the lubrication system as necessary.
4. Place the machine on a clean, level and solid surface. Remove any particles that will obstruct full contact between the magnetic stand and the mounting surface.
5. Fit and tighten the safety chain (o).

MOUNTING THE FEED HANDLE ASSEMBLY (FIG. 1, 2)

The quick-release feed handle assembly can be mounted in one simple operation both to the left and the right of the machine.

1. Screw all three feed handles (f) into the hub (g).
2. Keep the button (p) depressed while inserting the hub shaft into the hole (q).
3. Release the button.

MOUNTING THE DRILL GUARD (FIG. 3)

1. Hold the guard (j) in front of the tool holder, aligning the slots in the guard with the holes in the machine.
2. Fit the screw (r) into the hole (s) located in the front of the frame.



WARNING: Always use the drill guard.

FITTING THE LUBRICATION SYSTEM (FIG. 1, 4)

The lubrication system can be used for horizontal drilling applications (the drill being used vertically).

1. With the coolant bottle (k) placed into the magnetic bracket (e), mount the magnetic bracket onto the steel strip (t) on either side of the tool.
2. Attach the coolant tube (l) to the coolant bottle:
 - a. Remove the nut (u) and thread it with the tube.
 - b. Slide the tube onto the nipple and tighten the nut.
3. Attach the tube to the quick-release connector (v) on the gearbox
 - a. Push coolant tube (l) in to install.
 - b. To remove, push the collar on the connector (v) in and pull the tube from the connector.

In order to use the lubrication system, the coolant bottle (k) must be filled with a sufficient amount of cutting fluid.

Filling the Coolant Bottle

1. Make sure the flow regulator (m) is closed.
2. Unscrew the cap (x).
3. Fill the container with cutting coolant diluted with water.
4. Screw the cap back on.

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WARNING: Do not use the lubrication system in vertical or overhead drilling applications.

FITTING THE SAFETY CHAIN (FIG. 5)

Thread the provided safety chain (o) through the handle of unit and around the workpiece and secure in place.



WARNING: Always use the safety chain.

Inserting and Removing an Accessory (fig. 6)

The tool holder (h) accepts annular cutters with a 19 mm shank with two flats.



WARNING: The teeth of a cutter are very sharp and can be dangerous.

1. Slide the pilot pin through the hole in the center of the cutter shank.
2. Push up on the quick-release collar (i).
3. Insert the cutter with pilot pin and turn until the flat meets the locking pin. When the flat meets the locking pin the collar will snap down.
4. Check that the cutter is securely held in the arbor.
5. Lift the collar (i) to release the cutter.

3-JAW CHUCK (FIG. 10)

A DEWALT 3-jaw chuck (y) can be installed using an adaptor (z) to fit the drill press for various bit sizes. Refer to **Inserting and Removing an Accessory** for installation instructions.

NOTE: It may be necessary to adjust the motor position when chuck is installed. Please refer to **Adjusting the Motor Height** for instructions.

Consult your dealer for further information on the appropriate accessories.

Setting the Speed (fig. 7)



WARNING: Do not change gears at full speed or during use.

The machine is equipped with a two-gear selector to vary the speed/torque ratio.

1. Rotate the gear selector tab (d) out of the detent slot and shift into the desired mode.
2. Lock the selector tab back into the detent.

LOW SPEED AND HIGH TORQUE:

The yellow dot (aa) should be aligned with position 1 for low speed and high torque (holes from 32 to 50 mm).

HIGH SPEED AND LOW TORQUE:

The yellow dot (aa) should be aligned with position 2, for high speed and low torque (holes from 12 to 30 mm).

NOTE: It may be necessary to slightly turn the spindle by hand a little to complete the gear change.

Adjusting the Motor Height (fig. 11)

The motor height can be adjusted to accommodate the need for more or less bit clearance over the workpiece.

1. Loosen the motor slide bolt (bb) with the supplied hex key tool (cc).
2. Position the motor to the desired height.
3. Tighten the bolt firmly with the hex tool to secure the motor in position.

Prior to Operation

Try a few simple projects using scrap material until you develop a "feel" for the machine.

OPERATION

Instructions for Use



WARNING: Always observe the safety instructions and applicable regulations.



WARNING: To reduce the risk of serious personal injury, turn tool off and disconnect tool from power source before making any adjustments or removing/installing attachments or accessories.

- Apply only a gentle pressure to the tool. Excessive force does not speed up drilling but decreases tool performance and may shorten tool life.
- If the accessory jams, stop the motor and gently raise the accessory out of the workpiece before resuming work.
- Always use the safety chain.
- Always use the drill guard.

Turning On and Off (fig. 1, 8)

In order to operate properly, the machine has to be turned on following the procedure described below.

TURNING THE POWER ON AND OFF

Connect the machine to the mains.

To turn the power on, press the power/magnet switch (a) to the on position.

NOTE: Once the power is switched on the magnet will automatically be activated.

To turn the power off, press the power/magnet switch to the off position.

TURNING THE DRILL MOTOR ON AND OFF

The drill motor can only be switched on when the magnet is activated.

To turn the drill motor on, press the green button (c) on the motor switch.

To turn the drill motor off, press the red button (b) on the motor switch.

RE-SETTING THE MACHINE

If the power is interrupted during use, or if at any point the magnetic seal is broken, the machine must be reset.

1. Turn off the drill motor first, and then the power/magnet.
2. Ensure that the work area is clean.
3. Turn on the power/magnet.

Drilling a Hole (fig. 1)

1. Always apply an appropriate cutting fluid/coolant on the cutting area.
2. Lower the guard (j) so that it screens the surface to be drilled.
3. Make sure the drill point or cutter pilot is properly installed over the spot to be drilled.
4. Press green button (c) on the motor switch to the start motor.
5. Slowly feed the accessory into the workpiece using the feed handle (f).
6. At the start of the cut, apply light pressure to allow the accessory to perform the initial groove.
7. Continue applying sufficient pressure to achieve a smooth progressive cut. Do not force.

NOTE: The LED indicator light (n) will flash (red) to indicate too much pressure is being applied, if this happens reduce the pressure being applied until the light changes to a constant (green).

8. Take extra care when the accessory is about to break through the surface to prevent splintering.
9. Always turn off the motor, the magnet and the power, in that particular order, when work is finished and before unplugging.

OVERLOAD PROTECTION

The DEWALT magnetic drill is fitted with an overload protection feature to prevent damage to the motor if excessive loads are applied during operation.

The LED indicator light (n) will flash as a warning that excessive load is being applied, if this happens reduce the pressure being applied until the light

changes to a constant green. If pressure is not reduced the overload protection will activate by cutting power, at which point the LED will be a constant red. To reset the tool from this state, run the unit at no load for several seconds. This allows the motor to cool before resuming the drilling operation.

Drilling with Annular Cutters

Annular cutters only cut material at the periphery of the hole, rather than converting the entire hole to shavings. As a result, the energy required to make a hole is lower than for a twist drill.

When drilling with an annular cutter, it is not necessary to drill a pilot hole.



WARNING: Do not touch the cutter or the parts close to the cutter immediately after operation, as they may be extremely hot and cause burns to the skin.

Ensure nobody is in the work area where the metal core is ejected.

Drilling Conditions

The ease with which material can be drilled depends on several factors including tensile strength and abrasion resistance. Whilst hardness and/or strength is the usual criterion, wide variations in machineability can exist among material showing similar physical properties.

The drilling conditions are dependent on requirements for tool life and surface finish. These conditions are further restricted by the rigidity of the tool and the workpiece, lubrication and machine power available. The harder the material, the lower the cutting speed.

Some materials of low hardness contain abrasive substances leading to rapid cutting edge wear at high speeds. Feed rates are governed by rigidity of set-up, volume of material to be removed, surface finish and available machine power.

MAINTENANCE

Your DEWALT power tool has been designed to operate over a long period of time with a minimum of maintenance. Continuous satisfactory operation depends upon proper tool care and regular cleaning.



WARNING: To reduce the risk of injury, turn unit off and disconnect machine from power source before installing and removing accessories, before adjusting or changing set-ups or when making repairs. Be

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sure the switch is in the OFF position.
An accidental start-up can cause injury.

Pop-off Brushes

The motor will be automatically shut off when the carbon brushes are nearly worn out and the tool needs servicing. The carbon brushes are not user-serviceable. Take the tool to an authorised DEWALT repair agent.



Lubrication

IN HORIZONTAL APPLICATIONS

- Adjust the fluid flow as required using the flow regulator (m) (fig. 1).
- Add more cutting fluid if the shavings become blue.

VERTICAL AND OVERHEAD APPLICATIONS

Dip the cutter in cutting paste or apply an appropriate spray.

LUBRICATING THE FEED TRAVEL (FIG. 9)

The feed travel should be lubricated periodically with grease to ensure smooth operation.

- Raise the motor unit to the highest position possible.
- Lubricate the dove-tail guide way (dd) at both sides.
- Lubricate the gear rack (ee).

After repeated use, the gear rack may become loose. If necessary, adjust the 5 self-locking set screws at the left side. Tighten screws in series until the gear rack moves freely in the dove-tail guide but does not allow the motor to wobble.



Cleaning



WARNING: Blow dirt and dust out of the main housing with dry air as often as dirt is seen collecting in and around the air vents. Wear approved eye protection and approved dust mask when performing this procedure.



WARNING: Never use solvents or other harsh chemicals for cleaning the non-metallic parts of the tool. These chemicals may weaken the materials used in these parts. Use a cloth dampened only with water and mild

soap. Never let any liquid get inside the tool; never immerse any part of the tool into a liquid.

Optional Accessories



WARNING: Since accessories, other than those offered by DEWALT, have not been tested with this product, use of such accessories with this tool could be hazardous. To reduce the risk of injury, only DEWALT recommended accessories should be used with this product.

Consult your dealer for further information on the appropriate accessories.

Protecting the Environment



Separate collection. This product must not be disposed of with normal household waste.



Should you find one day that your DEWALT product needs replacement, or if it is of no further use to you, do not dispose of it with household waste. Make this product available for separate collection.



Separate collection of used products and packaging allows materials to be recycled and used again. Re-use of recycled materials helps prevent environmental pollution and reduces the demand for raw materials.

Local regulations may provide for separate collection of electrical products from the household, at municipal waste sites or by the retailer when you purchase a new product.

DEWALT provides a facility for the collection and recycling of DEWALT products once they have reached the end of their working life. To take advantage of this service please return your product to any authorised repair agent who will collect them on our behalf.

You can check the location of your nearest authorised repair agent by contacting your local DEWALT office at the address indicated in this manual. Alternatively, a list of authorised DEWALT repair agents and full details of our after-sales service and contacts are available on the Internet at: **www.2helpU.com**.

GUARANTEE

DEWALT is confident of the quality of its products and offers an outstanding guarantee for professional users of the product. This guarantee statement is in addition to and in no way prejudices your contractual rights as a professional user or your statutory rights as a private non-professional user. The guarantee is valid within the territories of the Member States of the European Union and the European Free Trade Area.

• 30 DAY NO RISK SATISFACTION GUARANTEE •

If you are not completely satisfied with the performance of your DEWALT tool, simply return it within 30 days, complete with all original components, as purchased, to the point of purchase, for a full refund or exchange. The product must have been subject to fair wear and tear and proof of purchase must be produced.

• ONE YEAR FREE SERVICE CONTRACT •

If you need maintenance or service for your DEWALT tool, in the 12 months following purchase, you are entitled to one service free of charge. It will be undertaken free of charge at an authorised DEWALT repair agent. Proof of purchase must be produced. Includes labour. Excludes accessories and spare parts unless failed under warranty.

• ONE YEAR FULL WARRANTY •

If your DEWALT product becomes defective due to faulty materials or workmanship within 12 months from the date of purchase, DEWALT guarantees to replace all defective parts free of charge or – at our discretion – replace the unit free of charge provided that:

- The product has not been misused;
- The product has been subject to fair wear and tear;
- Repairs have not been attempted by unauthorised persons;
- Proof of purchase is produced;
- The product is returned complete with all original components.

If you wish to make a claim, contact your seller or check the location of your nearest authorised DEWALT repair agent in the DEWALT catalogue or contact your DEWALT office at the address indicated in this manual. A list of authorised DEWALT repair agents and full details of our after-sales service is available on the Internet at: **www.2helpU.com**.